

# SHIPENTEGRA

CROSS-BORDER SHIPPING GUIDE

Turkey → United States

## THE COMPLETE SELLER'S HANDBOOK

*HS Codes · Tariff Calculation · DDP Shipping · Customs Compliance*



# 1. Introduction

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ShipEntegra is a premium cross-border logistics platform connecting Turkish sellers with the United States market. Whether you are a small Etsy artisan, a large e-commerce brand, or a B2B supplier, this guide walks you through everything you need to know to ship your goods from Turkey to the US safely, legally, and cost-effectively.

*This handbook covers:*

- 📦 Understanding the Turkey–US trade corridor and regulatory landscape
- 📦 Classifying your products with Harmonized System (HS) codes
- 📦 Calculating import duties, taxes, and landed cost
- 📦 Choosing the right Incoterm — including DDP (Delivered Duty Paid)
- 📦 Step-by-step shipment process using ShipEntegra
- 📦 Preparing customs documentation
- 📦 Prohibited and restricted items
- 📦 Tips to avoid delays and compliance issues

## Why Turkey → United States

Turkey is a major manufacturing hub for textiles, ceramics, leather goods, jewelry, machinery, and food products. The US is Turkey's second-largest export destination. ShipEntegra's dual US/Turkey infrastructure gives Turkish sellers a direct, reliable fulfillment bridge with local support in both countries.



# 2. US Import Regulations Overview

All goods entering the United States are subject to oversight by US Customs and Border Protection (CBP). Understanding the basics of US import law will save you from costly surprises.

## 2.1 Who Regulates Imports?

AGENCY	ROLE
US Customs & Border Protection (CBP)	Primary customs clearance authority; collects duties and taxes
Food & Drug Administration (FDA)	Enforces U.S. customs regulations, collects duties, and ensures trade compliance
Consumer Product Safety Commission (CPSC)	Regulates food, cosmetics, dietary supplements, medical devices
Federal Trade Commission (FTC)	Regulates consumer goods safety — toys, electronics, apparel
Fish & Wildlife Service (FWS)	Country of Origin labeling requirements
Bureau of Alcohol, Tobacco, Firearms (ATF)	Regulates leather, fur, feathers, wildlife products
	Controls firearms, ammunition, alcohol products



## 2.2 De Minimis Threshold

The United States used to apply a de minimis exemption for shipments valued at \$800 USD or less per person per day, allowing them to enter without customs duties. This threshold—one of the highest in the world—provided a significant cost advantage for Turkish e-commerce sellers. \*

### \*Important 2025 Notice

As of August 29, 2025, the \$800 de minimis exemption in the United States has been removed, and all shipments—regardless of value—are now subject to customs duties and declaration requirements.

## 2.3 Formal vs. Informal Entry

Shipments are processed differently depending on their value:

ENTRY TYPE	VALUE THRESHOLD	REQUIREMENTS
Informal Entry	Up to \$2,500	Simplified process, lower documentation burden
Formal Entry	Over \$2,500	CBP Form 7501, Importer of Record, surety bond may be required
De Minimis *	Under \$800*	No duties, minimal paperwork, no formal entry needed*



# 3. Harmonized System (HS) Codes

The Harmonized System (HS) is an internationally standardized numerical method of classifying traded products. It is maintained by the World Customs Organization (WCO) and used by 200+ countries. Every product you export from Turkey and import into the US must be assigned an HS code.

## 3.1 How HS Codes Are Structured

LEVEL	DIGITS	DESCRIPTION
Chapter	2 digits	Broad product category (e.g., 61 = Knitted or crocheted apparel)
Heading	4 digits	More specific category (e.g., 6101 = Men's overcoats, knitted)
Subheading	6 digits	International HS level (e.g., 610110 = Of wool/fine animal hair)
HTS Number (US)	10 digits	US-specific tariff schedule code used for duty calculation

### Turkey vs. US Classification

Turkey uses the standard 6-digit HS code for exports. The United States extends this to a 10-digit Harmonized Tariff Schedule (HTS) number. The first 6 digits always match internationally, but the last 4 digits are US-specific. You must declare the 10-digit HTS number on all US import documents.



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## 3.2 How to Find Your HS / HTS Code

Use one of these official resources:

- USITC HTS Online: [hts.usitc.gov](https://hts.usitc.gov) — The official US Harmonized Tariff Schedule database
- CBP Binding Ruling: You may request a binding ruling from CBP for a definitive classification
- Turkish Revenue Administration (GİB): [revenue.gov.tr](https://revenue.gov.tr) for Turkish customs classification
- ShipEntegra HS Code Tool: Available in your ShipEntegra dashboard — enter product description for AI-assisted classification
- World Customs Organization (WCO): [wcoomd.org](https://wcoomd.org) for HS explanatory notes

## 3.3 Common HS Codes for Turkish Exports

HS CODE	PRODUCT CATEGORY	EXAPMLES FROM TURKEY
6104	Women's knitted suits & dresses	Turkish cotton dresses, knit suits
6914	Ceramic articles	Çini tiles, decorative pottery
4205	Leather articles	Leather bags, belts, wallets
7113	Jewelry (precious metals)	Silver jewelry, gold-plated items
5701	Knotted carpets & rugs	Handmade Turkish rugs (kilims)
1801 / 2101	Food products	Turkish delight, hazelnuts, tea
8471	Computers & peripherals	Electronic devices, accessories
3304	Cosmetics & beauty products	Skin care, hair care, makeup
3921	Plastic articles	Plastic household goods
9405	Lamps & lighting	Decorative lamps, fixtures



## 3.4 Misclassification Risks

Incorrect HS codes can lead to serious consequences:

- Ⓢ Underpaid duties — CBP may issue back-duty demands plus penalties
- Ⓢ Shipment seizure or destruction of goods
- Ⓢ Importer of Record (IOR) fines up to 4× the unpaid duty amount
- Ⓢ Loss of import privileges
- Ⓢ Reputation damage and account suspension on e-commerce platforms

### ShipEntegra Tip

ShipEntegra offers a professional HS Code Verification service. Our customs specialists review your product descriptions, photos, and materials before your first shipment to ensure correct classification. This service is available in your dashboard under "U.S. Customs Calculator."



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# 4. Calculating Import Duties & Tariffs

Once you have your HTS code, you can calculate the import duty that will apply to your goods entering the United States. Understanding this upfront allows you to price your products correctly and decide whether to offer DDP shipping.

## 4.1 The Duty Calculation Formula

$$\text{Import Duty} = \text{Customs Value} \times \text{Duty Rate}$$

$$\text{Customs Value (FOB)} = \text{Invoice Value}$$

$$\text{Total Landed Cost} = \text{Duty} + \text{MPF} + \text{HMF} + \text{ISF Bond} + \text{Other Fees}$$

## 4.2 Understanding CIF vs. FOB

The United States uses the “transaction value” as the basis for calculating import duties for most goods. This value is generally based on the selling price of the goods (FOB) and, in most cases, does not include international freight and insurance costs. Therefore, import duties into the U.S. are typically calculated based only on the value of the goods.

METHOD	WHAT'S INCLUDED	USED BY
CIF	Cost of goods + Insurance + Freight	EU, Turkey and most countries
FOB	In most cases, based only on the cost of goods (transaction value is used in U.S. customs practice)	United States (general practice), Australia, Canada (for some goods)



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## 4.3 Key US Import Fees

Beyond the basic duty, several fees apply to most US imports:

FEE	RATE/AMOUNT	NOTES
Import Duty (Ad Valorem)	0% – 37.5% of the customs value (generally FOB)	Depends on HTS code; most goods 0–6%
Merchandise Processing Fee (MPF)	0.3464% of the customs value	Min. \$31.67 / Max. \$614.35 (2025)
Harbor Maintenance Fee (HMF)	0.125% of CIF value	Sea freight only; waived for air freight
Importer Security Filing (ISF) Bond	~\$35–\$50 per shipment	Required for ocean freight (10+2 filing)
State Sales Tax / VAT	0% – 10% depending on state	Applied on e-commerce sales; seller's responsibility
Section 301 Tariff	Varies (often 0% for many products)	NOT applicable to Turkey — applies mainly to China

## 4.4 Worked Example — Textile Shipment

### Example: Women's Cotton T-Shirts from Turkey

Product: 100 women's 100% cotton T-shirts | HTS Code: 6109.10.0012 | Duty Rate: 16.5%  
Invoice Value (FOB): \$1,500 USD | International Freight: \$200 USD | Insurance: \$15 USD |  
Customs Value (U.S.): \$1,500 USD In the United States, import duties are generally calculated based only on the value of the goods; international freight and insurance costs are not included in the tax base. Duty =  $\$1,500 \times 16.5\% = \$247.50$  MPF =  $\$1,500 \times 0.3464\% = \$5.20$  minimum \$31.67 applies  
HMF (if ocean) =  $\$1,500 \times 0.125\% = \$1.88$  Total Duties & Fees  $\approx \$281.05$   
Effective Rate on Invoice  $\approx 18.7\%$



## 4.5 Additional Trade Measures for Turkey

Turkey currently benefits from favorable US trade relations. Key points:

- Ⓢ No Section 301 tariffs (these target primarily China)
- Ⓢ Turkey is NOT currently subject to US antidumping / countervailing duties on most goods
- Ⓢ Most-Favored-Nation (MFN) duty rates apply to Turkish goods
- Ⓢ Generalized System of Preferences (GSP): Turkey was graduated from GSP in 2019 — Turkish goods are no longer eligible for GSP duty-free treatment
- Ⓢ Steel and aluminum: Subject to Section 232 tariffs — check current rates for HS 72–73 and 76

## 4.6 Using the ShipEntegra Duty Calculator

ShipEntegra's built-in Duty Calculator (available at [app.shipentegra.com/calculator](https://app.shipentegra.com/calculator)) lets you:

- 1 Enter your HTS code or product description
- 2 Input invoice value, freight cost, and insurance amount
- 3 Select shipment mode (air / sea / express)
- 4 View an itemized breakdown of all applicable duties and fees
- 5 Export the calculation as a PDF quotation for your customer



# 5. Incoterms & Delivered Duty Paid (DDP)

Incoterms® (International Commercial Terms) are a set of 11 internationally recognized rules published by the International Chamber of Commerce (ICC) that define the responsibilities of buyers and sellers in international trade. They specify who pays for shipping, insurance, and customs duties — and who bears the risk at each point of the journey.

## 5.1 Key Incoterms at a Glance

INCOTERM	RISK TRANSFERS AT	WHO PAYS FREIGHT & DUTIES	RECOMMENDED FOR
EXW	Seller's warehouse	Buyer pays everything	B2B buyers who self-manage logistics
FOB	Port of export	Buyer pays ocean + customs	Experienced importers
CIF	Port of destination	Seller pays freight & insurance; buyer pays customs	Standard international trade
DAP	Buyer's address	Seller pays freight; buyer pays customs at destination	E-commerce, partial seller risk
DDP ★	Buyer's address	Seller pays EVERYTHING including duties & taxes	E-commerce — best buyer experience



## 5.2 What is DDP (Delivered Duty Paid)?

DDP is the most seller-responsible Incoterm. Under DDP, the seller (you, the Turkish exporter) is responsible for:

- Exporting the goods from Turkey (Turkish export customs clearance)
- Arranging and paying for international shipping (standard air freight, express air shipping, or ocean freight)
- Purchasing cargo insurance
- Clearing US customs and paying all import duties, taxes, and fees
- Delivering the goods to the buyer's specified address in the US

The buyer receives the parcel with no surprise charges — everything is pre-paid.

## 5.3 Why DDP Matters for E-Commerce Sellers

In the e-commerce era, customer experience is everything. DDP gives your US buyers a seamless, frictionless purchase:

WITHOUT DDP (DAP)	WITH DDP
Buyer receives 'duty notice' from carrier	Buyer receives package — nothing to pay
Buyer may refuse to pay — package returned	Zero chargebacks or refusals due to duties
Unexpected costs damage customer trust	Clear, transparent pricing at checkout
Amazon/Etsy policy issues	Fully compliant with marketplace requirements
Customs delays for unpaid duties	Faster clearance — pre-cleared and pre-paid



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## 5.4 DDP with ShipEntegra — How It Works

ShipEntegra acts as your US-based Importer of Record (IOR) and handles the entire DDP process:

- STEP 1** You ship goods from Turkey to ShipEntegra's US facility
- STEP 2** ShipEntegra files US customs entry as your IOR
- STEP 3** All duties and fees are collected and paid on your behalf
- STEP 4** Goods are cleared, received, and fulfilled from US warehouse
- STEP 5** End customer receives their order with no additional charges

### DDP Pricing Strategy

To offer DDP pricing profitably, include your customs duty costs in your product pricing. Use ShipEntegra's U.S. Customs Calculator to determine your per-unit cost, including freight and handling. A good starting point is to add a 20–30% buffer on top of your calculated duty cost to account for duty fluctuations and additional fees.

<https://www.shipentegra.com/amerika-gumruk-hesaplama>

### Amerika Gümrük Hesaplama

U.S. Customs Calculator

Ürün Ara

Gönderi Değeri (USD)

Gönderi Adedi

HESAPLA

ÜYE OL BLOG



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# 6. Step-by-Step: Shipping with ShipEntegra

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Here is the complete end-to-end process for shipping your goods from Turkey to the United States using ShipEntegra.

## *Step 1 — Register Your Account*

Visit [shipentegra.com](https://shipentegra.com) and create a seller account. You will need:

- 📦 Your Turkish Tax ID number (Vergi Kimlik Numarası)
- 📦 A valid business address in Turkey (or registered personal address for sole traders)
- 📦 Bank account or payment method (credit card etc.)
- 📦 Description of your product categories



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## Step 2 — Product Onboarding & HS Classification

Before your first shipment, upload your product catalog to the ShipEntegra portal. For each product:

- Ⓢ Provide product name, detailed description, materials, and intended use
- Ⓢ Upload product photos (required for HS code verification)
- Ⓢ Declare country of manufacture (Turkey for Turkish-made goods)
- Ⓢ ShipEntegra's compliance team will review and assign or confirm your HTS code

### Country of Origin

"Country of Origin" must be declared accurately. Turkish goods must meet US customs origin rules. If your product contains components from other countries, substantial transformation rules apply. ShipEntegra's compliance team will advise on origin documentation.

## Step 3 — Get a Shipping Quote

Use the ShipEntegra Quote Tool to compare:

- Ⓢ Express air freight (3–7 business days): Best for high-value, time-sensitive shipments
- Ⓢ Standard air freight (7–14 business days): Cost-effective for most e-commerce
- Ⓢ Sea freight LCL (25–40 days): Best for heavy/bulky shipments over 200 kg
- Ⓢ Sea freight FCL (25–40 days): Full container loads for large bulk orders



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## Step 4 — Prepare Your Export Documentation

Turkish export requirements — you or your freight forwarder must prepare:

DOCUMENT	DESCRIPTION
Commercial Invoice	Lists seller, buyer, goods, HS code, quantity, unit value, total value, currency, Incoterm
Packing List	Itemizes each box/pallet: dimensions, weight, quantity per box
Certificate of Origin	Certifies goods were made in Turkey — issued by Turkish Chambers of Commerce
Turkish Export Declaration (Ihracat Beyannamesi)	<b>Filed with Turkish Customs Authority (Gümrük ve Ticaret Bakanlığı) — required for all exports</b>
Bill of Lading / Airway Bill	Carrier-issued transport document (issued by ShipEntegra's carrier partner)
Material Safety Data Sheet (MSDS)	<b>Required for chemicals, batteries, aerosols, and hazardous goods</b>
FDA Prior Notice	Required for food, beverage, and dietary supplement shipments
Phytosanitary Certificate	<b>Required for agricultural products, seeds, plants, soil</b>

## Step 5 — Pack and Label Your Shipment

Correct packing and labeling prevents damage and customs delays:

- Use sturdy outer cartons; double-box fragile ceramic, glass, or porcelain items
- Include a packing list inside each box
- Label each carton with: Seller address (Turkey), Consignee address (ShipEntegra US), HTS code, Country of Origin, Number of boxes (1 of N), Gross weight (kg)
- For textile products: Each item must have a permanently affixed fiber content label and country of origin label in English
- For electronics: FCC compliance markings required if applicable
- For food: FDA-compliant labels with ingredient list, nutrition facts, net weight



## Step 6 — Hand Off to ShipEntegra

Once packed and documented, you can hand off your shipment via:

- 📦 ShipEntegra-arranged pickup from your Turkish facility
- 📦 Drop-off at ShipEntegra's Istanbul consolidation center
- 📦 Self-delivery to Istanbul Atatürk or Sabiha Gökçen cargo terminals (for air shipments)

## Step 7 — US Customs Clearance

ShipEntegra handles US customs clearance as your nominated IOR:

- 📦 ISF (Importer Security Filing) is submitted 24 hours before vessel departure for ocean freight
- 📦 Entry documents are filed electronically through CBP's ACE (Automated Commercial Environment) system
- 📦 Duties are paid from your pre-funded ShipEntegra wallet or charged to your account
- 📦 For FDA-regulated goods, ShipEntegra coordinates FDA review and release

## Step 8 — US Fulfillment & Delivery

After customs clearance, ShipEntegra offers flexible fulfillment options:

- 📦 Direct-to-consumer: We pick, pack, and ship individual orders to your US customers (FBA-style)
- 📦 B2B wholesale: We palletize and deliver to your US retail customers or Amazon FBA warehouses
- 📦 Bonded warehousing: Store goods in our bonded facility; duties deferred until goods are sold
- 📦 Returns management: We handle US returns and refurbishment on your behalf

ShipEntegra will issue you a tracking number immediately upon handoff. You can monitor your shipment in real time through the ShipEntegra dashboard.



# 7. Commercial Invoice Requirements

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The Commercial Invoice is the most important customs document. CBP uses it to verify the value, origin, and nature of your goods. An incomplete or inaccurate invoice is the #1 cause of customs delays.

## 7.1 Required Fields on Every Commercial Invoice

- Ⓢ Seller (Exporter) full name, address, and Turkish Tax ID
- Ⓢ Buyer (Importer) full name and US address — if using DDP, list ShipEntegra as IOR
- Ⓢ Invoice date and invoice number
- Ⓢ Description of goods — must be specific and detailed (not 'textiles' — say 'women's 100% cotton T-shirts, size M, white')
- Ⓢ HS code / HTS number for each line item
- Ⓢ Country of Origin: Turkey
- Ⓢ Quantity per unit and unit of measure
- Ⓢ Unit price in USD (or agreed currency)
- Ⓢ Total value per line and grand total
- Ⓢ Incoterm and place (e.g., 'DDP, Los Angeles, CA')
- Ⓢ Currency of transaction
- Ⓢ Signature of authorized person from seller

### Common Invoice Mistakes to Avoid

Undervaluing goods: CBP audits invoices against market prices. Undervaluation is a federal customs fraud offense. Vague descriptions: 'Handicrafts' or 'gifts' will trigger mandatory examination. Missing HS code: Causes processing delays and may result in goods being held. Wrong currency: Always clearly state the currency — if invoiced in Turkish Lira (TRY), convert to USD at the invoice date exchange rate.



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# 8. Prohibited & Restricted Items

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The following items are prohibited or require special authorization to export from Turkey and/or import into the United States:

## 8.1 Absolutely Prohibited

- Ⓢ Counterfeit goods, pirated software, or items infringing US trademarks/copyrights
- Ⓢ Narcotics and controlled substances
- Ⓢ Biological weapons, chemical weapons, and hazardous materials without permits
- Ⓢ Obscene or pornographic materials
- Ⓢ Items produced with forced labor or child labor
- Ⓢ Goods from OFAC-sanctioned countries (goods must be of Turkish origin, not transshipped)

## 8.2 Restricted — Special Permits Required

- Ⓢ Firearms, ammunition, and weapon parts — ATF import license required
- Ⓢ Endangered species products — CITES permits (tortoises, ivory, certain leathers)
- Ⓢ Prescription medications and medical devices — FDA 510(k) clearance or equivalent
- Ⓢ Agricultural products, live plants, seeds — USDA APHIS inspection and permits
- Ⓢ Alcohol and tobacco — TTB permits required; US importer license mandatory
- Ⓢ Drones and radio-frequency devices — FCC authorization required
- Ⓢ Gold and silver bullion over \$10,000 — must be reported to CBP

### Turkish Cultural Heritage Law ⚠

Turkey strictly prohibits the export of antiques and cultural artifacts (older than 100 years or registered as cultural heritage). Attempting to export such items is a serious crime under Turkish law and US law (National Stolen Property Act). ShipEntegra will not process shipments suspected to contain undeclared antiquities.



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# 9. Carrier Options & Transit Times

SERVICE	TRANSIT TIME	BEST FOR	TRACKING
DHL Express	3–5 days	High-value, urgent	Real-time, door to door
FedEx International Priority	3–5 days	Documents, electronics	Real-time, door to door
UPS Worldwide Express	3–5 days	General e-commerce	Real-time, door to door
ShipEntegra Air Economy	7–14 days	Cost-sensitive shipments	Milestone tracking
PTT / USPS ePacket	10–20 days	Small parcels under 2 kg	Basic tracking
Sea Freight LCL	25–40 days	Heavy/bulky goods	Port milestones
Sea Freight FCL	25–40 days	Full container loads	Port milestones



# 10. Best Practices & Pro Tips

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## 10.1 Pricing for the US Market

- 💡 Always calculate your true landed cost before setting your US retail price
- 💡 Use the formula: Landed Cost = COGS + Turkish Export Costs + International Freight + US Duties + ShipEntegra Handling + Last-Mile Delivery
- 💡 Set a minimum 35–40% gross margin above landed cost to remain competitive
- 💡 Offer DDP pricing — US consumers do not expect to pay import duties; surprise charges cause refusals

## 10.2 Reducing Duty Costs

- 💡 Review your HTS classification regularly — duty rates change with US trade policy
- 💡 If your product qualifies as a raw material or component for US manufacturing, First Sale valuation may reduce your customs value
- 💡 Don't get caught off guard by changing customs regulations. Whether your shipments are below or above \$800, minimize your duty burden with ShipEntegra while ensuring full compliance and eliminating the risk of penalties.
- 💡 Consider First Sale Valuation for multi-party transactions — duties are assessed on the first sale (factory price) not the last sale (retail price)



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## 10.3 Avoiding Customs Delays

- Submit ISF (ocean freight) at least 24 hours before vessel departure — late ISF = \$5,000 penalty per violation
- Ensure your commercial invoice exactly matches your packing list — discrepancies trigger examinations
- Never under-declare value — CBP compares invoice prices to industry databases
- Get a binding HS code ruling from CBP for high-volume products to avoid reclassification risk
- Pre-clear FDA-regulated goods using FDA Prior Notice at least 8 hours before arrival for air, 5 days for ocean

## 10.3 Avoiding Customs Delays

- Amazon FBA: ShipEntegra can deliver to Amazon's US fulfillment centers; we handle carton labeling, palletization, and Amazon-specific requirements
- Etsy: Declare all customs information accurately; Etsy's shipping labels auto-generate CN22/CN23 forms — verify HS codes are correct
- eBay Global Shipping Program: eBay handles customs for enrolled shipments; ShipEntegra can still manage Turkey-side logistics
- Shopify: Use ShipEntegra's Shopify plugin to automate DDP rate calculation at checkout



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# 11. Glossary of Key Terms

TERM	DEFINITION
ACE	Automated Commercial Environment — CBP's electronic filing system for US import declarations
Ad Valorem	A duty calculated as a percentage of the goods' customs value
CITES	Convention on International Trade in Endangered Species — international treaty governing wildlife trade
CIF	Cost, Insurance, Freight — trade term where seller pays freight and insurance to destination port
CBP	US Customs and Border Protection — the primary US customs authority
DDP	Delivered Duty Paid — seller bears all costs and risks including import duties to buyer's door
De Minimis	Threshold below which no import duties or taxes are levied (previously \$800 in the U.S.; updated as of August 29, 2025 — see: De Minimis Exemption Suspension)
Entry	A customs document filed with CBP to import goods into the United States
FDA	US Food and Drug Administration — regulates food, drugs, cosmetics, medical devices

<b>TERM</b>	<b>DEFINITION</b>
HMF	Harbor Maintenance Fee — 0.125% fee on ocean freight shipments
HS Code	Harmonized System Code — 6-digit international product classification code
HTS Number	Harmonized Tariff Schedule Number — US-specific 10-digit code for duty assessment
Incoterm	International Commercial Term — standard trade term defining seller/buyer responsibilities
IOR	Importer of Record — entity legally responsible for US import customs compliance
ISF	Importer Security Filing (10+2) — pre-shipment data filing required for ocean freight
Landed Cost	Total cost of a product at the buyer's location including all duties, freight, and fees
MPF	Merchandise Processing Fee — CBP processing fee of 0.3464% of the customs value (generally FOB / transaction value)
MFN	Most-Favored-Nation — WTO-standard tariff rate applied to imports from normal trade partners
OFAC	Office of Foreign Assets Control — US sanctions enforcement agency
Section 301 Tariff	Additional tariff levied by the US on specific countries (mainly China) for unfair trade practices — not applicable to Turkey



# 12. ShipEntegra Contact & Support

ShipEntegra's team is available in both English and Turkish to help you with every aspect of your cross – border shipping.

CHANNEL	DETAILS
Website	<a href="http://www.shipentegra.com">www.shipentegra.com</a>
Seller Portal	<a href="http://app.shipentegra.com">app.shipentegra.com</a>
Email (EN)	<a href="mailto:support@shipentegra.com">support@shipentegra.com</a>
Email (TR)	<a href="mailto:destek@shipentegra.com">destek@shipentegra.com</a>
WhatsApp (TR)	+90 (212) XXX XX XX
US Office Phone	+1 (XXX) XXX-XXXX
Live Chat	Available in the seller portal (09:00–18:00 ET / 16:00–01:00 TR)
Knowledge Base	<a href="http://help.shipentegra.com">help.shipentegra.com</a> – FAQs, tutorials, compliance guides

## Ready to Ship?

Getting started with ShipEntegra is easy. Register at [shipentegra.com](http://shipentegra.com), upload your first product, and get a free landed cost estimate within 24 hours. Our onboarding team will guide you through your first shipment from Turkey to the United States — with full compliance support in English and Turkish. "The world, delivered." — ShipEntegra



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